



Disabled Persons Railcards (DPRC)

2019-20 factsheet

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Background

This factsheet contains information on Disabled Persons Railcards (DPRC) in circulation and issued in Great Britain. These statistics cover:

- DPRC in circulation
- DPRC issued (by one and three year in length)

This factsheet focuses on **annual** statistics for 2019-20.

[DPRC](#) enable disabled passengers to get a discount of a third off adult rail fares for travel on the National Rail network in Great Britain.

ORR collects this data as part of its [Accessible Travel Policy](#) (ATP) compliance monitoring.

All tables associated with this release can be found under data tables on the [disabled persons railcards page](#).

Definitions:

DPRC in circulation: The number of disabled persons railcards in *circulation* which are valid to use for a discount on rail fares. This includes both one-year and three-year railcards.

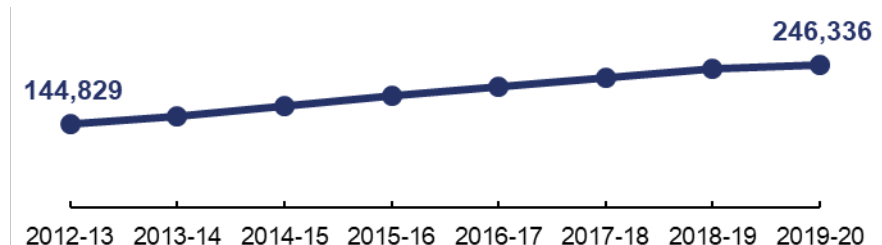
DPRC issued: The number of disabled persons railcards that have been *issued* during the year. These can be either for one-year or three-year in length.

DPRC in circulation reached a peak in 2019-20 [rail period](#) 8 (13 October to 9 November 2019) with 254,055 railcards, this was 9.0% higher than the same period last year.

Following the peak, DPRC in circulation declined due to technical issues with the railcard website which resulted in some customers being unable to purchase or renew their railcard. There was also lower demand due to the coronavirus (COVID-19) pandemic in rail period 13 (1 March to 31 March 2020). One-year railcards issued declined by 49.3% and three-year railcards issued declined by 41.3% in period 13 compared to the same period last year.

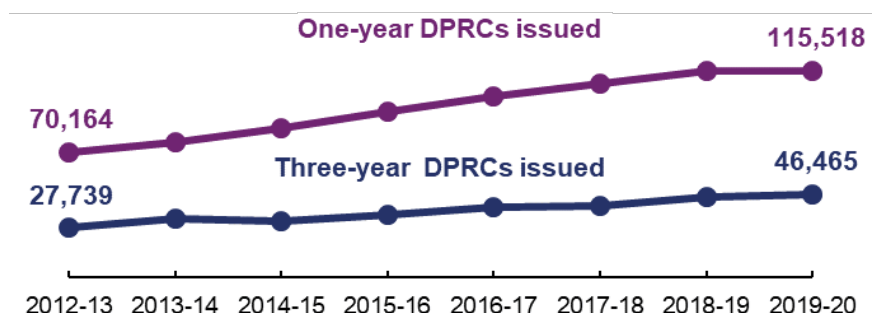
There were **246,336 Disabled Persons Railcards (DPRC) in circulation** at the end of 2019-20. This represents an increase of 3.1% compared with 2018-19.

Disabled Persons Railcards in circulation at the end of each year, Great Britain, 2012-13 to 2019-20



Overall **115,518 one-year DPRC** were issued in 2019-20, this is similar to 2018-19 (115,494). There were **46,465 three-year DPRC** issued in 2019-20, this is an increase of 4.0% compared to 2018-19.

Disabled Persons Railcards issued, Great Britain, 2012-13 to 2019-20



Source: Rail Delivery Group (RDG)

Responsible Statistician: Christopher Casanovas

Public Enquiries: E-mail: rail.stats@orr.gov.uk

Media Enquiries: Tel: 020 7282 2094

Website: <https://dataportal.orr.gov.uk/>