

Rail Statistics Management Group (RSMG) Agenda – 24 November 2022, 10.30-12.30

Room 6, 25 Cabot Square, E14 4QZ; and by Microsoft Teams

Item No	Agenda Item	Time	Presenter
1.	Introduction Action points from the last meeting (23 June)	10:30 – 10:45	All
2.	Update on the development of the new customer experience survey AP1: Iain Ritchie to share contact details for Amy Slynnes at RDG for anybody who wants to engage on the new customer experience survey. AP2: Jason Webb to be invited to the next RSMG to provide an update on the survey.	10:45 – 11:15	Jason Webb (RDG)
3.	Estimates of station usage – summary of today's statistical release	11:15 – 11:30	David Leese (ORR)
4.	Rail passenger numbers and crowding statistics	11:30 – 12:00	Gary Smith (DfT)
5.	Round the table update <u>Topics for discussion for future meetings:</u> - ORR (Lucy Charlton): Environmental sustainability - Forecasting trends - Data Science projects - NR: Potential statistical and data gathering tools (pending approval of projects)	12:00 – 12:20	All
6.	AOB Next meeting in February/March 2023	12:20 – 12:30	All